

ELECTRO INDUSTRIES - FIELD SERVICE BULLETIN

Bulletin Number 1101 Date November 27, 2006

Product Name WarmFlo – Heat Pump Interface Module – 2-Speed HP

Affected Product Model Numbers: WF-HP2

Serial # _____ through _____

ARL # _____ through _____

Production Date _____ through _____

FIELD INFORMATION

Information

Setup Condition:

- Stat type – H/C
- 2HEAT/1HEAT – 1HEAT

From a field reported situation it has been determined the following specific sequence can cause a “hang-up” within the software.

1. Standby or load control interrupt mode.
2. Roomstat call, gas furnace on.
3. Power outage.
4. Outage returned.
5. At the outage return the roomstat no longer has an active heat call.
6. There is no W call to the gas furnace.

It would appear the situation where the roomstat does not have an active call at the outage return relates to solid state thermostats where there is a built-in delay during power-up or between heat/cool modes. Thermostats without this power-up delay, the active heat call should still be there at the outage return.

Solution

A review and further analysis of the software indicates this situation is now taken care of by a code chip revision. Rev. 2.01, dated 11-27 cures this situation.

Approval W. S. J. J. Date 11-30-06